



Idaho Health & Social Services Ombudsman:

“Guiding Idaho’s Children & Families — With Heart, Clarity & Change.”



Who We Are

The Idaho Health & Social Services Ombudsman’s Office shall provide independent oversight to ensure that the State of Idaho’s child protection system consistently delivers safe, high-quality, and equitable services to children and families receiving care through foster placements, protective supervision, and residential treatment programs.



How We Work

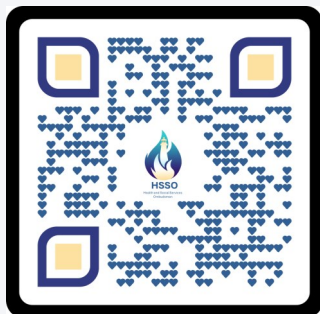
The Idaho Health & Social Services Ombudsman ensures that the state's child protection system consistently delivers high-quality services to children in foster care, protective supervision, and residential treatment settings.



Resident Rights

Residents in Idaho’s residential treatment settings are legally entitled to:

- Safe, respectful, and dignified care
- Full personal autonomy and property rights
- Confidential medical and personal communications
- Clear information, choice over treatment, and ability to refuse
- Advocacy support and access to records and oversight findings



Visit Our Website



Submit a Grievance or
Complaint

Contact Us: 208-985-5051

Email: contact@hssso.idaho.gov

Website: hssso.idaho.gov

Office Hours: Mon—Fri 8AM—4PM