



Idaho Health and Social Services Ombudsman's Office

“Guiding Idaho’s Children &
Families — With Heart,
Clarity & Change.”

WE ARE HERE TO HELP

What is the Ombudsman's Office?

The Idaho Health and Social Services Ombudsman is an independent office that provides advocacy, information, education, and assistance for the children, youth, and families of Idaho involved within the Idaho Child Services system.

What can the Ombudsman Help Me With?

- Concerns about child protective services
- Concerns about foster care and adoption
- Help understanding and participating in the child protective services
- Investigate complaints, and or grievances

Contact Us:

Phone: 208-985-5051

Email: contact@hssso.idaho.gov

Website: hssso.idaho.gov

Our Office Hours:

Mon—Fri 8AM—4PM

(By Appointment)

